

# ENDWELL RUG & Floor

*"THE BEST FLOOR SHOW IN TOWN"*

March 16, 2020

Dear Customers and Friends:

During this time of uncertainty pertaining to COVID-19, we would like assure you that your of great importance to us.

With you in mind, we are taking the following steps as indicated within the CDC guidelines for our showrooms and warehouse.

- Staying informed through the CDC reports with conducting focused discussions with our staff
- Abiding by "best Practices" within our business, according to public health recommendations
  - Increased disinfecting of our counters, doors, displays and Samples.
- Restricting employee travels, including meetings and events outside of our facilities.
- Providing hand sanitizers to our employees and customers.
- Identifying possible work-related exposure and health risks to our employees and customers.
- Avoiding handshakes and washing our hands several times throughout the day.

Please note, the health and safety of our employees, their families and our customers are of the utmost importance and concern. We will make necessary changes as needed during this situation.

Thank you for your continued patronage.

Sincerely,



Glen R. Grosso  
President